



EURO CAR LOGIC
Advanced Automotive Diagnostics

New Tech Support Scheduling: Effective January 1, 2021

As of January 1, 2021, requests for all ECL tech support including ISTA updates can be made using our new web-based scheduling system. Requests for support made via text will not be honored and will instead be referred to the online system.

To book an appointment:

1. Visit the [Support](#) page of the ECL website and click the link to schedule your session or
2. [Click here](#) to go directly to the scheduling system.

Prior to your appointment time:

1. Your BMW laptop must be hardwired to the internet (not using a Wi-Fi connection).
2. You must Restart your laptop before we can remote in for a tech support session.
3. You will receive a text from ECL requesting your Team Viewer information when we are ready for your tech support session.